



Conversational UX

Tailored conversational design
from research to working
demonstrators

Using AI in applications and websites requires conversational UX that is tailored to specific user needs. Akendi conducts the research and conversational design, delivering working demonstrators that can be tested before developing into full production. We excel in testing and fine-tuning models, as well as designing the interaction techniques users need to set the right contexts. This includes designing AI agents that fit seamlessly with your processes and workflows.

THIS SERVICE PROVIDES...

Working demonstrators you can test before committing to full production.

AI agents tailored to fit your specific processes and workflows.

Fine-tuned models and interaction techniques for optimal user contexts.



WHAT YOU GET

You will benefit from our expertise in conversational UX and AI.

- ✓ User research specifically focused on conversational needs and interaction patterns.
- ✓ Conversational design tailored to your specific user requirements and use cases.
- ✓ Working demonstrators you can test and validate before committing to full production.
- ✓ AI agents designed to fit seamlessly with your existing processes and workflows.



Conversational UX

HOW WE DO IT

1 We conduct in-depth UX research to understand specific conversational needs, user mental models, and interaction patterns—then design tailored conversational UX grounded in these insights.

2 We design AI agents that fit seamlessly with your existing processes and workflows.

3 We build working demonstrators that you can test and validate before full production development.

4 We excel in testing and fine-tuning models through user research, and designing interaction techniques to set the right user contexts



About Akendi

Akendi is a human experience design firm with 16+ years of successful collaborations, leveraging equal parts research-led analysis and inspired creative design. Our multi-disciplinary team of 15+ specialists help your organisation to deliver exceptional experiences and provide strategic insights to put you a step ahead of the competition.

Our Services

We ideate, strategize, research, design, test and construct all aspects of the customer and user experience, ensuring intentional experiences that meet citizen, customer and user needs. Every time.

Call For Consultation

Learn how our user-centered approach can help you. We offer complimentary telephone consultations and educational white papers. Contact us today!

+44 (0)1223 853907 (UK)

+1.416.855.3367 (CAN)

+1.929.989.3367 (US)

contact@akendi.com